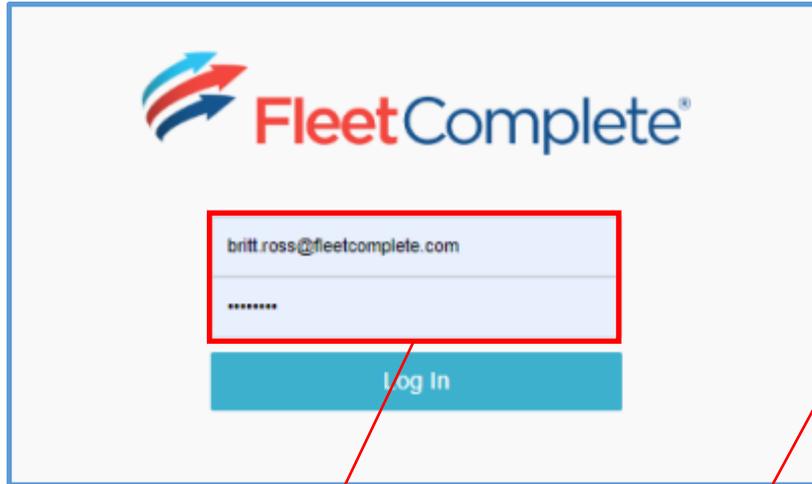
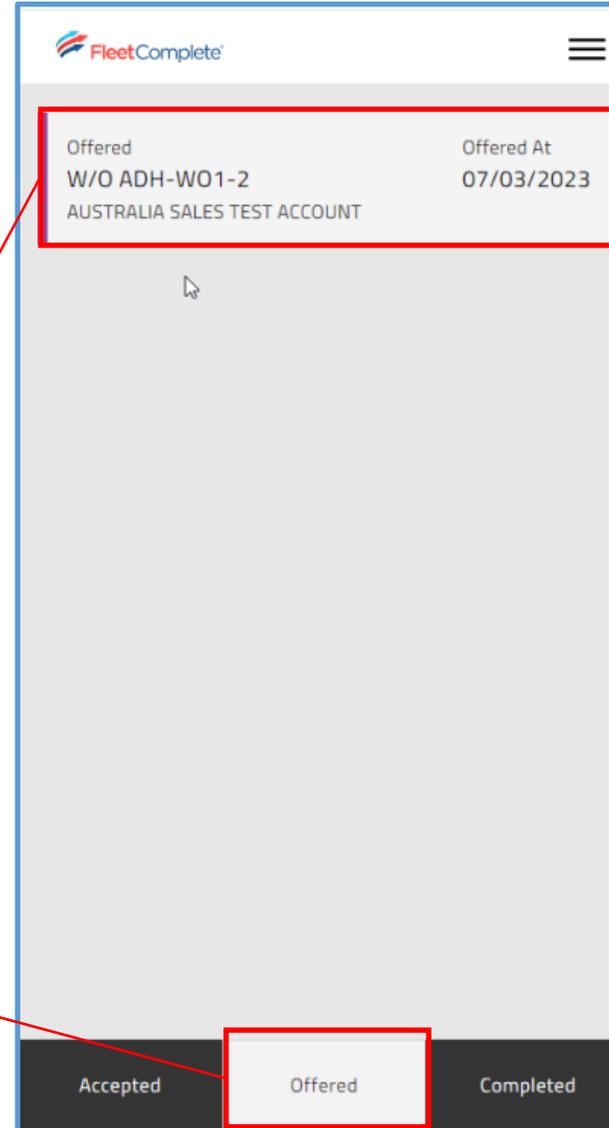


FC Installer Portal



The login screen features the FleetComplete logo at the top. Below it is a form with two input fields: the first contains the email address 'britt.ross@fleetcomplete.com' and the second contains a masked password '*****'. A blue 'Log In' button is positioned below the password field.



The dashboard shows a 'Work Order Offered' card with the following details:

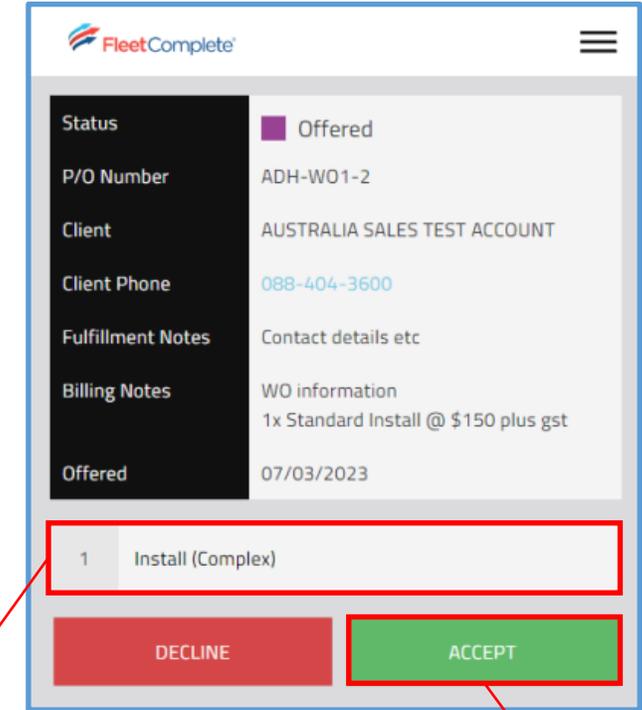
Offered	Offered At
W/O ADH-WO1-2	07/03/2023
AUSTRALIA SALES TEST ACCOUNT	

At the bottom of the dashboard, there is a navigation bar with three tabs: 'Accepted', 'Offered', and 'Completed'. The 'Offered' tab is currently selected and highlighted.

Log In using your email address and the password provided to you by Fleet Complete.

From this page you will be able to see all the work you have been offered, accepted or completed.

Choose "Offered" at the bottom of the screen to see all the work orders offered to you



The work order details screen displays the following information:

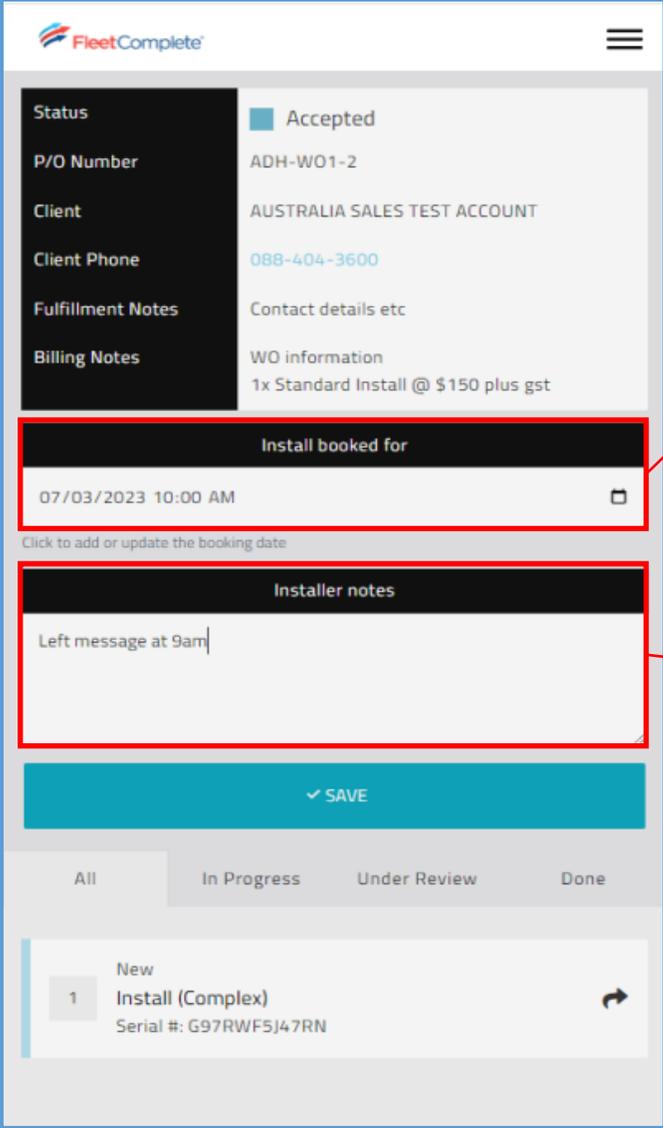
Status	Offered
P/O Number	ADH-WO1-2
Client	AUSTRALIA SALES TEST ACCOUNT
Client Phone	088-404-3600
Fulfillment Notes	Contact details etc
Billing Notes	WO information 1x Standard Install @ \$150 plus gst
Offered	07/03/2023

Below the details is a list of work orders with one item: '1 Install (Complex)'. At the bottom, there are two buttons: a red 'DECLINE' button and a green 'ACCEPT' button.

Select the Work Order to see the work

Press "Accept" to accept the work or "Decline" to reject it.

FC Installer Portal



Status Accepted

P/O Number ADH-WO1-2

Client AUSTRALIA SALES TEST ACCOUNT

Client Phone 088-404-3600

Fulfillment Notes Contact details etc

Billing Notes WO information
1x Standard Install @ \$150 plus gst

Install booked for

07/03/2023 10:00 AM

Click to add or update the booking date

Installer notes

Left message at 9am

SAVE

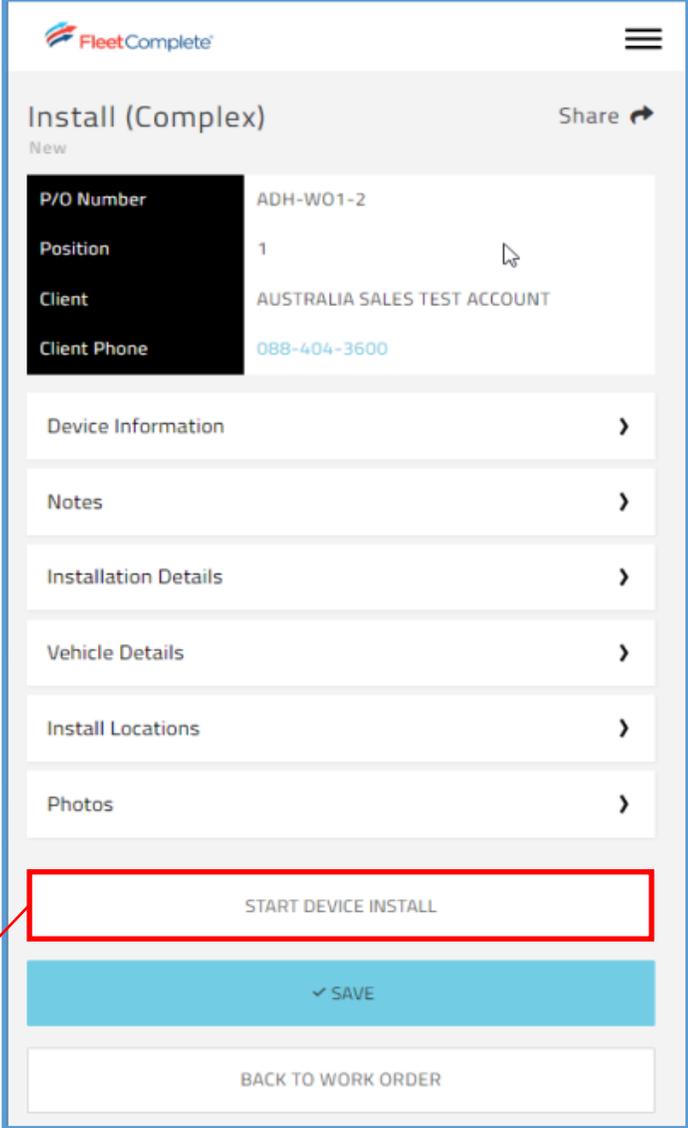
All In Progress Under Review Done

New
1 Install (Complex)
Serial #: G97RWF5J47RN

Update the Date and Time once the job has been scheduled with the customer.

Add any information. You can make a note of every attempt you make to get in touch with the customer, this will update to the Fleet Complete view also.

When you are ready to begin the install press "Start Device Install".



FleetComplete

Install (Complex) Share

New

P/O Number ADH-WO1-2

Position 1

Client AUSTRALIA SALES TEST ACCOUNT

Client Phone 088-404-3600

Device Information >

Notes >

Installation Details >

Vehicle Details >

Install Locations >

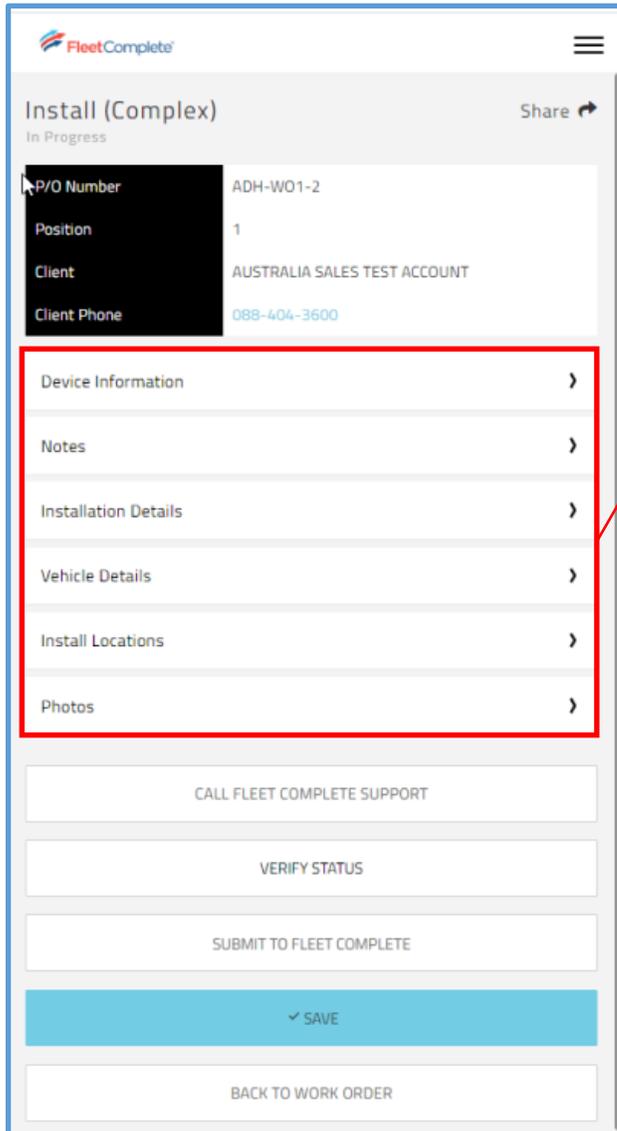
Photos >

START DEVICE INSTALL

SAVE

BACK TO WORK ORDER

FC Installer Portal



Install (Complex)
In Progress

P/O Number ADH-WO1-2
Position 1
Client AUSTRALIA SALES TEST ACCOUNT
Client Phone 088-404-3600

Device Information
Notes
Installation Details
Vehicle Details
Install Locations
Photos

CALL FLEET COMPLETE SUPPORT
VERIFY STATUS
SUBMIT TO FLEET COMPLETE
SAVE
BACK TO WORK ORDER

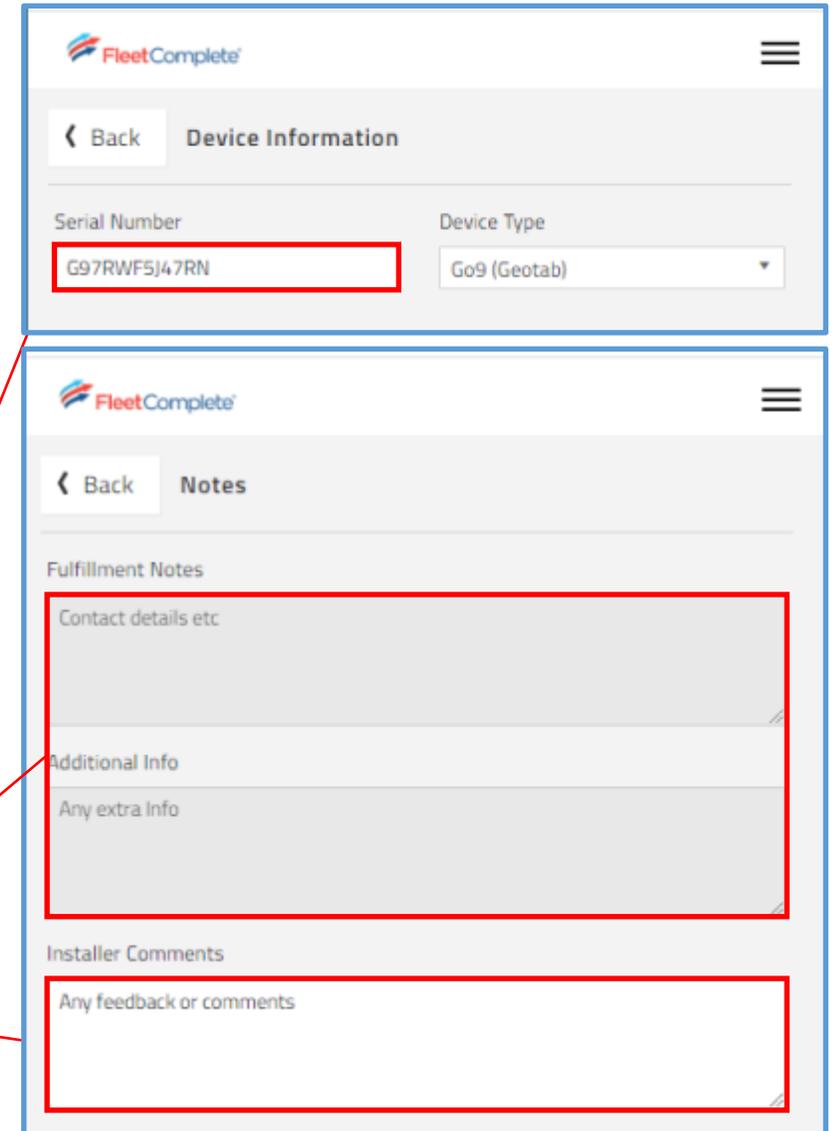
Fleet Complete will prefill as much information as possible to minimise the amount of data entry you need to do.

Work your way through the menu options (in any order).

Select the Device Type and enter the serial

Information Fleet Complete is sharing about the work

Add any comments



Device Information

Serial Number G97RWF5J47RN
Device Type Go9 (Geotab)

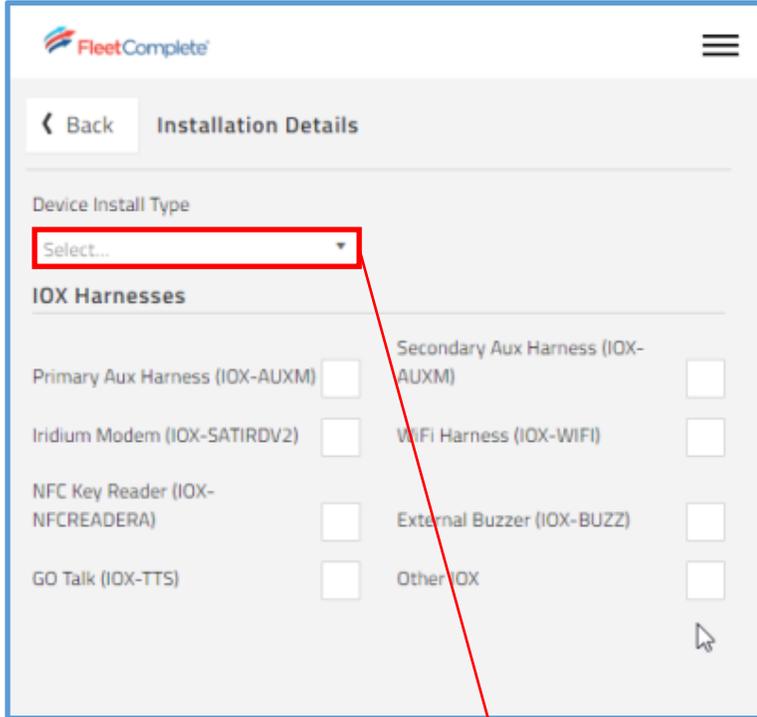
Notes

Fulfillment Notes
Contact details etc

Additional Info
Any extra info

Installer Comments
Any feedback or comments

FC Installer Portal



FleetComplete

Installation Details

Device Install Type

Select...

IOX Harnesses

Primary Aux Harness (IOX-AUXM)

Iridium Modem (IOX-SATIRDV2)

NFC Key Reader (IOX-NFCREADERA)

GO Talk (IOX-TTS)

Secondary Aux Harness (IOX-AUXM)

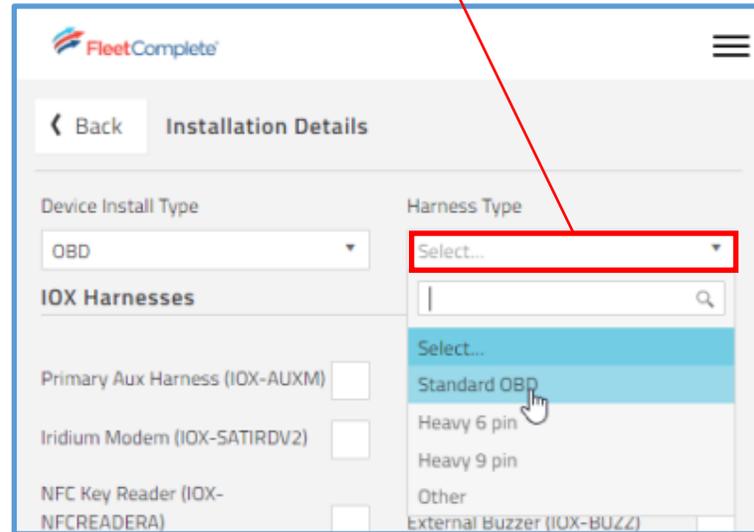
WiFi Harness (IOX-WIFI)

External Buzzer (IOX-BUZZ)

Other IOX

Select the type of harness being used

If you select OBD a dropdown will appear. If you choose other a freetext field will appear.



FleetComplete

Installation Details

Device Install Type

OBD

Harness Type

Select...

Standard OBD

Heavy 6 pin

Heavy 9 pin

Other

External Buzzer (IOX-BUZZ)

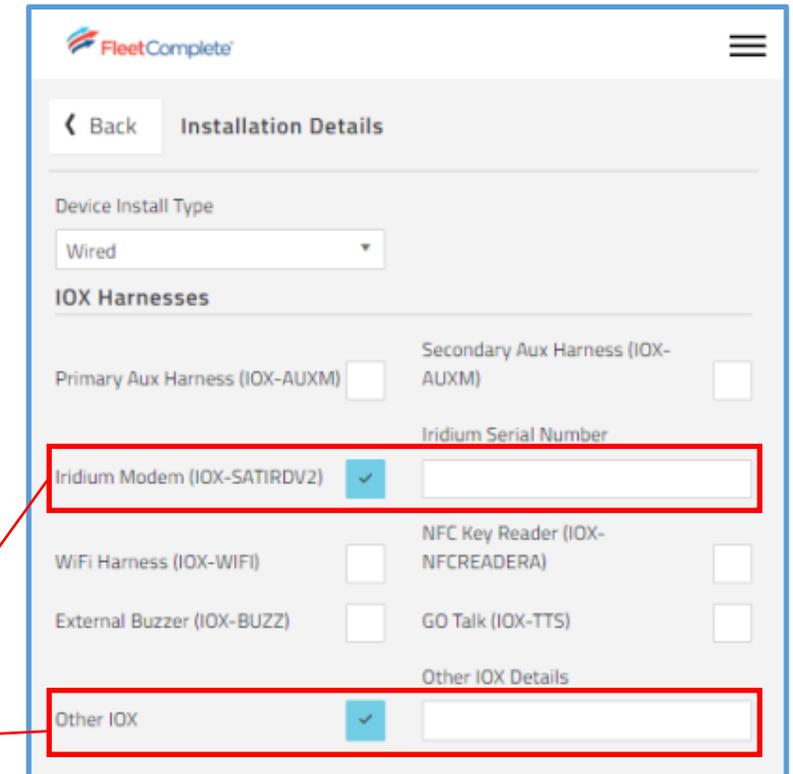
IOX Harnesses

Primary Aux Harness (IOX-AUXM)

Iridium Modem (IOX-SATIRDV2)

NFC Key Reader (IOX-NFCREADERA)

If you select an Irididium device or "Other IOX" additional fields to be filled in will appear.



FleetComplete

Installation Details

Device Install Type

Wired

IOX Harnesses

Primary Aux Harness (IOX-AUXM)

Iridium Modem (IOX-SATIRDV2)

WiFi Harness (IOX-WIFI)

External Buzzer (IOX-BUZZ)

Other IOX

Secondary Aux Harness (IOX-AUXM)

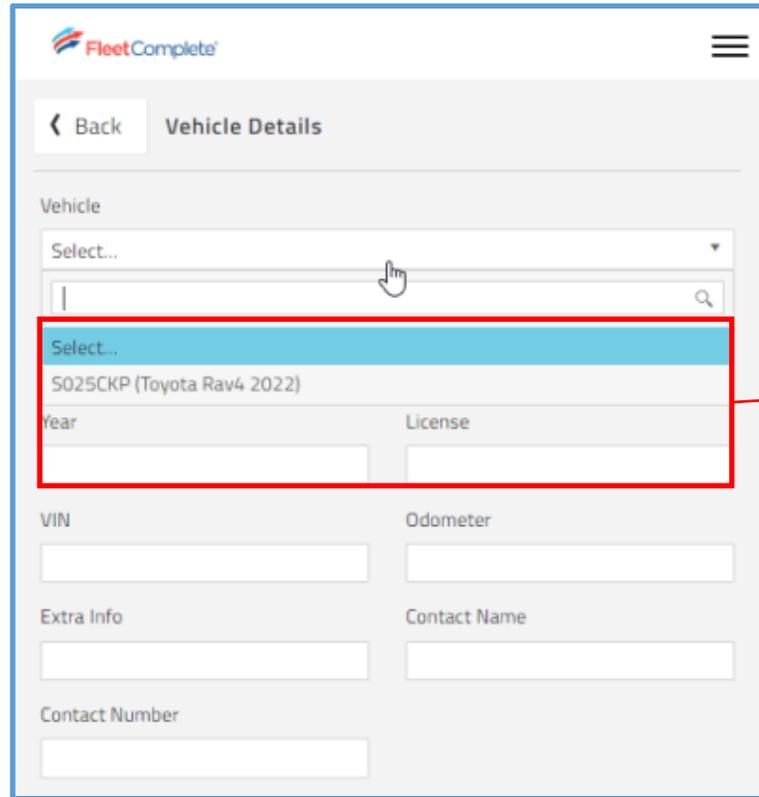
Iridium Serial Number

NFC Key Reader (IOX-NFCREADERA)

GO Talk (IOX-TTS)

Other IOX Details

FC Installer Portal



Vehicle

Select...

Select...

S025CKP (Toyota Rav4 2022)

Year

License

VIN

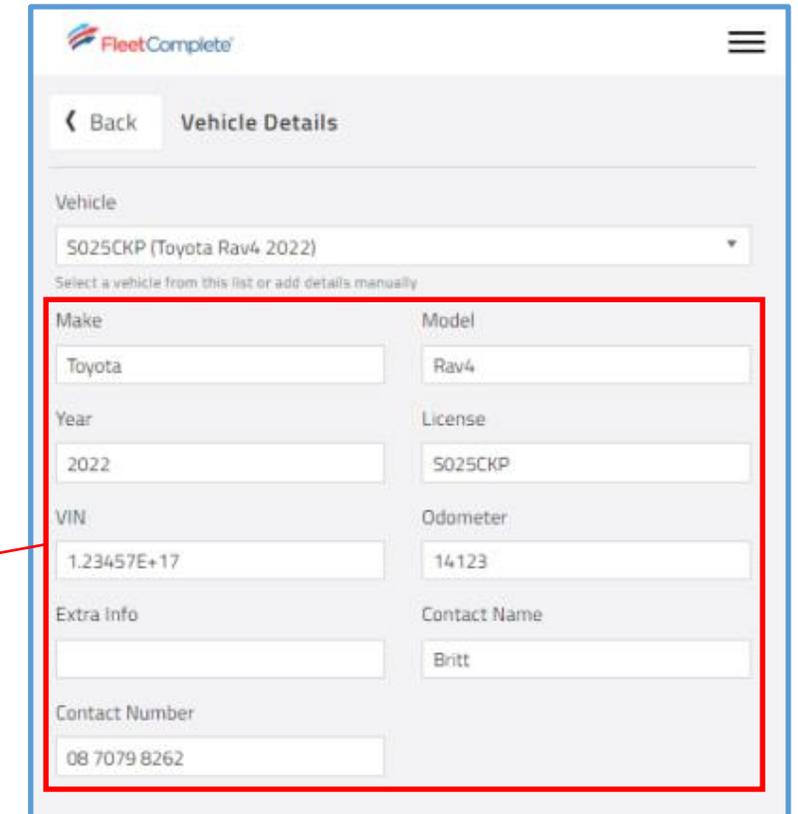
Odometer

Extra Info

Contact Name

Contact Number

Depending on how much information we have before we may upload a list of vehicles for you to choose from the dropdown box



Vehicle

S025CKP (Toyota Rav4 2022)

Select a vehicle from this list or add details manually

Make

Toyota

Model

Rav4

Year

2022

License

S025CKP

VIN

1.23457E+17

Odometer

14123

Extra Info

Contact Name

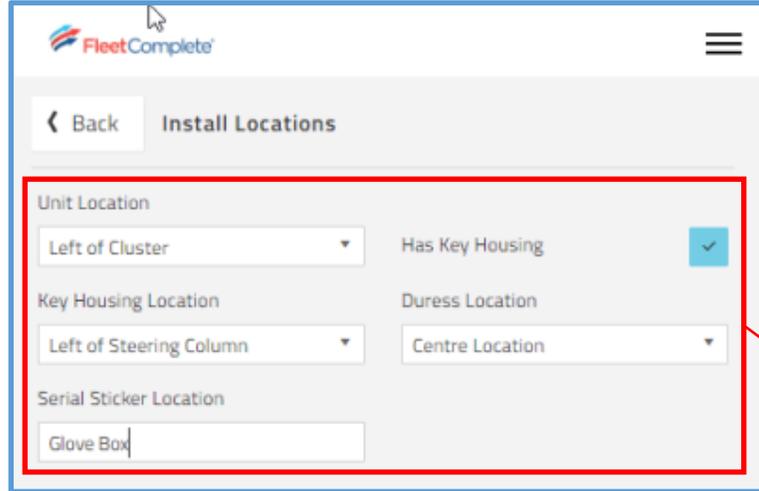
Britt

Contact Number

08 7079 8262

Otherwise fill in the fields with the usual information. If what has been pre-filled is wrong you can still make changes.

FC Installer Portal



Unit Location
Left of Cluster

Has Key Housing

Key Housing Location
Left of Steering Column

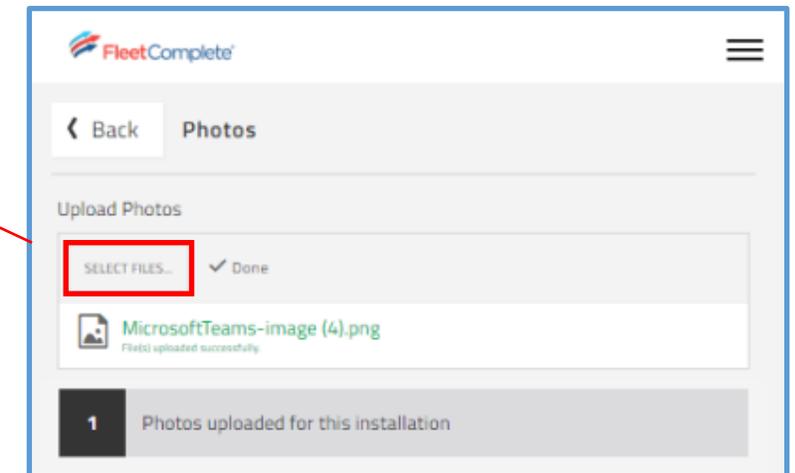
Duress Location
Centre Location

Serial Sticker Location
Glove Box

Select the location of the device, any NFC Readers, Duress Buttons and Device Serial Sticker.

Fields will appear depending on what has been selected.

Add any photos, a close up of the install you have finished and a wide shot to show the location. You can also upload photos of devices that you are removing, evidence of tampering or damage that has occurred.



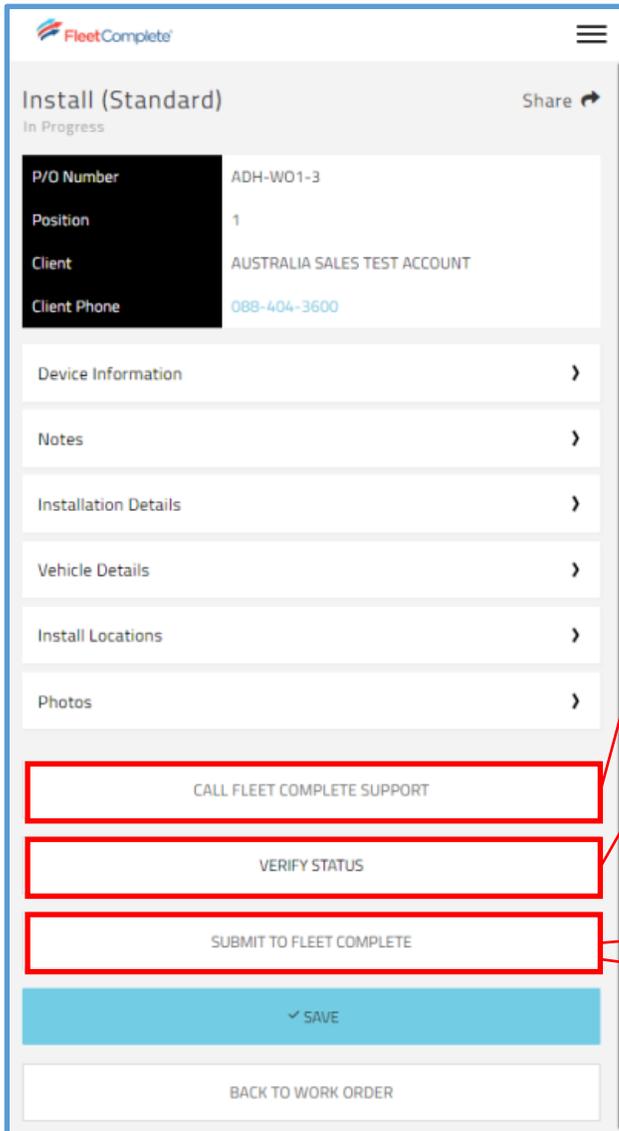
Upload Photos

SELECT FILES... Done

MicrosoftTeams-image (4).png
File(s) uploaded successfully

1 Photos uploaded for this installation

FC Installer Portal



Install (Standard)
In Progress

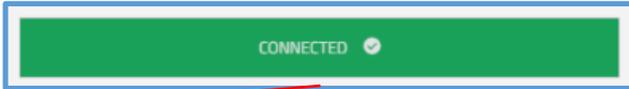
P/O Number ADH-WO1-3
Position 1
Client AUSTRALIA SALES TEST ACCOUNT
Client Phone 088-404-3600

Device Information >
Notes >
Installation Details >
Vehicle Details >
Install Locations >
Photos >

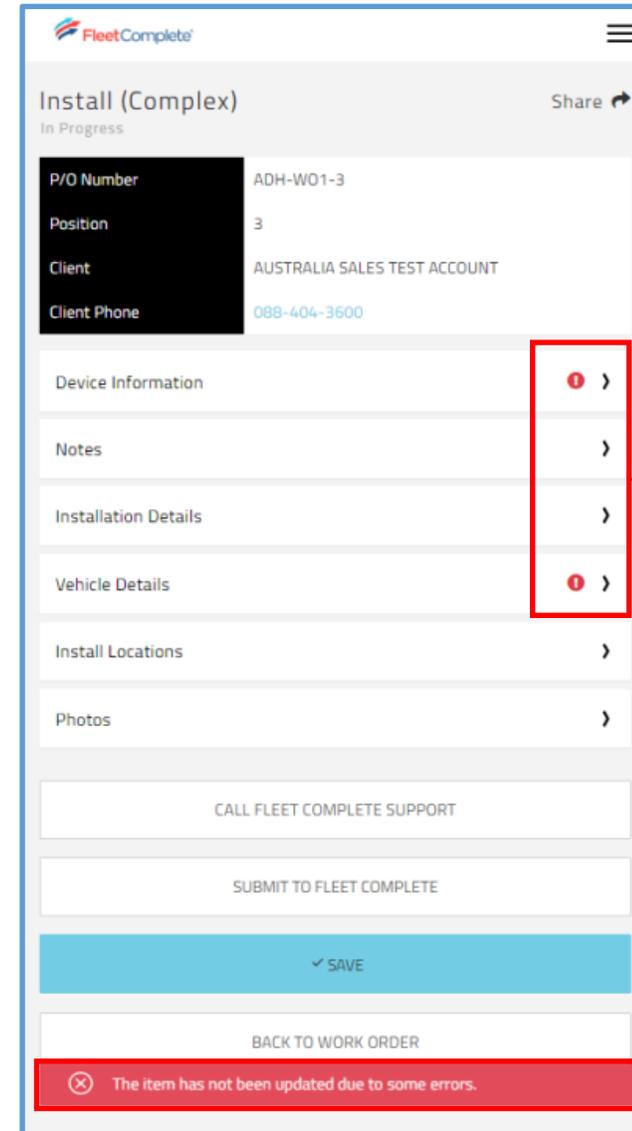
CALL FLEET COMPLETE SUPPORT
VERIFY STATUS
SUBMIT TO FLEET COMPLETE
SAVE
BACK TO WORK ORDER

For all installs other than Standard Go9 you still need to call Fleet Complete. The Helpdesk will be able to see all the information that has been entered.

If it is a Standard Go9 install you can just use the "Verify Status" Button.



When the button turns green you can hit "Submit to Fleet Complete" and you are done.



Install (Complex)
In Progress

P/O Number ADH-WO1-3
Position 3
Client AUSTRALIA SALES TEST ACCOUNT
Client Phone 088-404-3600

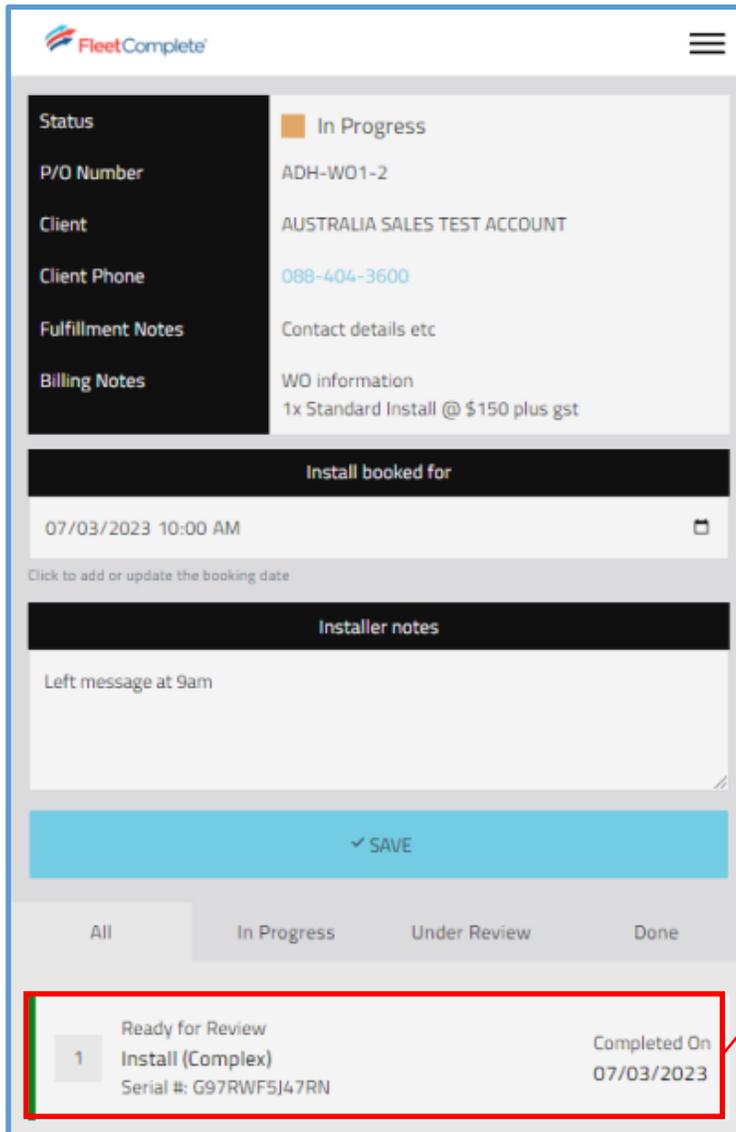
Device Information ⓘ >
Notes >
Installation Details >
Vehicle Details ⓘ >
Install Locations >
Photos >

CALL FLEET COMPLETE SUPPORT
SUBMIT TO FLEET COMPLETE
SAVE
BACK TO WORK ORDER

⊗ The item has not been updated due to some errors.

If you get an error there will be icons to mark which tabs are missing information. Go back and add the information and try again.

FC Installer Portal



The screenshot shows the FleetComplete installer portal interface. At the top, the status is 'In Progress' with an orange square icon. Below this, there are fields for P/O Number (ADH-W01-2), Client (AUSTRALIA SALES TEST ACCOUNT), Client Phone (088-404-3600), Fulfillment Notes (Contact details etc), and Billing Notes (WO information, 1x Standard Install @ \$150 plus gst). A section titled 'Install booked for' shows the date and time '07/03/2023 10:00 AM'. Below that is a section for 'Installer notes' with the text 'Left message at 9am'. A blue 'SAVE' button is visible. At the bottom, there is a navigation bar with tabs for 'All', 'In Progress', 'Under Review', and 'Done'. A table at the bottom shows a single entry with a green bar on the left, indicating it is 'Ready for Review'.

Status	Value
Status	In Progress
P/O Number	ADH-W01-2
Client	AUSTRALIA SALES TEST ACCOUNT
Client Phone	088-404-3600
Fulfillment Notes	Contact details etc
Billing Notes	WO information 1x Standard Install @ \$150 plus gst

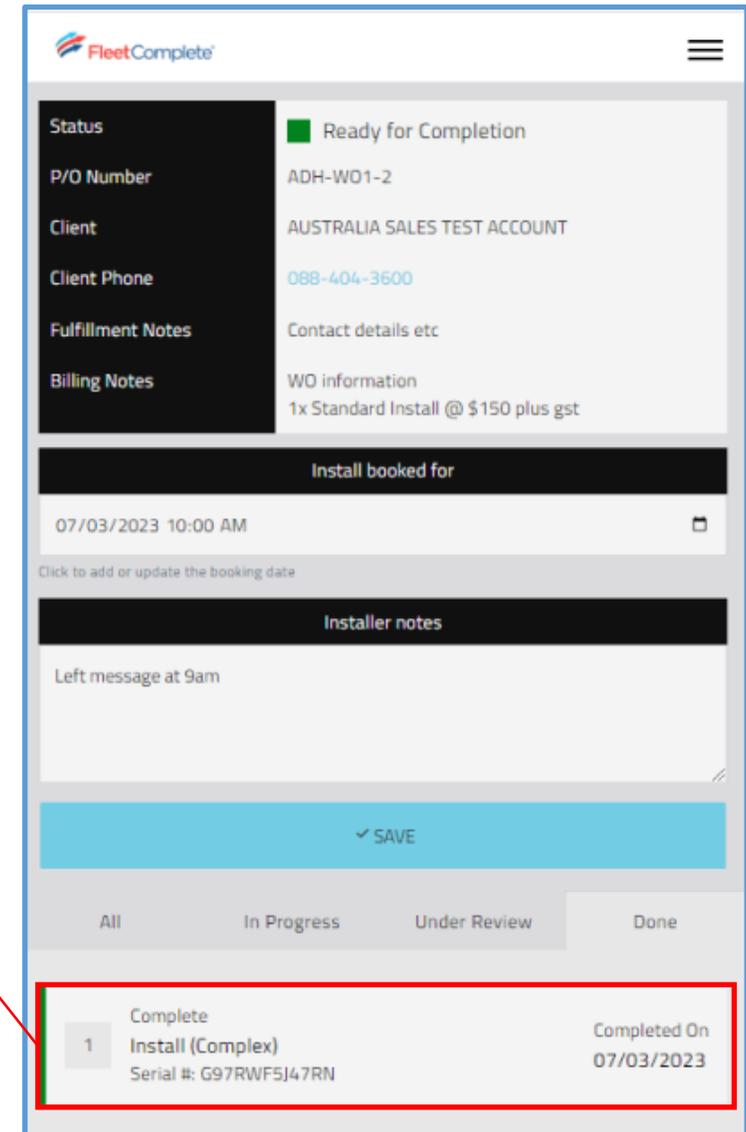
Install booked for
07/03/2023 10:00 AM

Installer notes
Left message at 9am

SAVE

All	In Progress	Under Review	Done
1	Ready for Review		Completed On 07/03/2023
	Install (Complex)		
	Serial #: G97RWF5J47RN		

Once you have submitted, the Install will show as "Ready for Review" until Fleet Complete have verified the Install. Then it will change to "Complete".



The screenshot shows the FleetComplete installer portal interface after the install has been completed. The status is now 'Ready for Completion' with a green square icon. All other details (P/O Number, Client, Client Phone, Fulfillment Notes, Billing Notes, Install booked for date, and Installer notes) remain the same as in the previous screenshot. The 'SAVE' button is still present. In the navigation bar, the 'Done' tab is now selected. The table at the bottom shows a single entry with a green bar on the left, indicating it is 'Complete'.

Status	Value
Status	Ready for Completion
P/O Number	ADH-W01-2
Client	AUSTRALIA SALES TEST ACCOUNT
Client Phone	088-404-3600
Fulfillment Notes	Contact details etc
Billing Notes	WO information 1x Standard Install @ \$150 plus gst

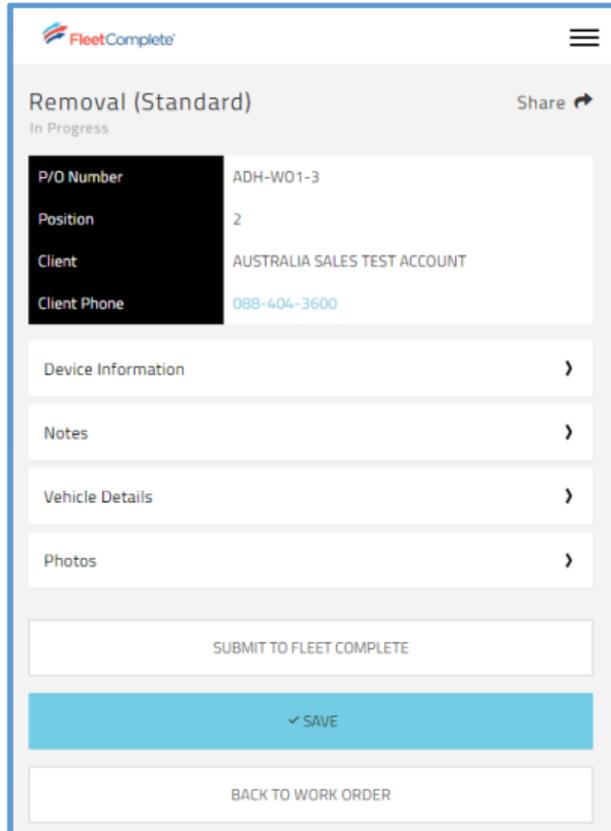
Install booked for
07/03/2023 10:00 AM

Installer notes
Left message at 9am

SAVE

All	In Progress	Under Review	Done
1	Complete		Completed On 07/03/2023
	Install (Complex)		
	Serial #: G97RWF5J47RN		

FC Installer Portal



Removal (Standard)
In Progress

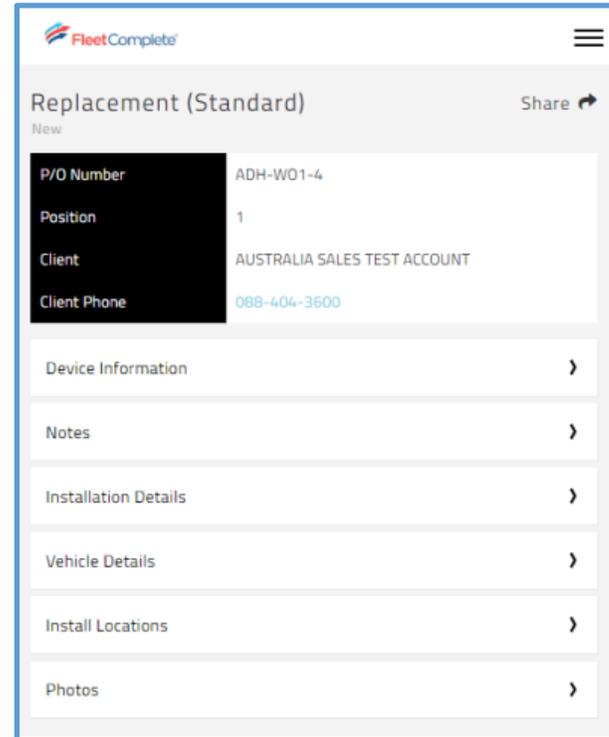
P/O Number: ADH-WO1-3
Position: 2
Client: AUSTRALIA SALES TEST ACCOUNT
Client Phone: 088-404-3600

Device Information >
Notes >
Vehicle Details >
Photos >

SUBMIT TO FLEET COMPLETE

SAVE

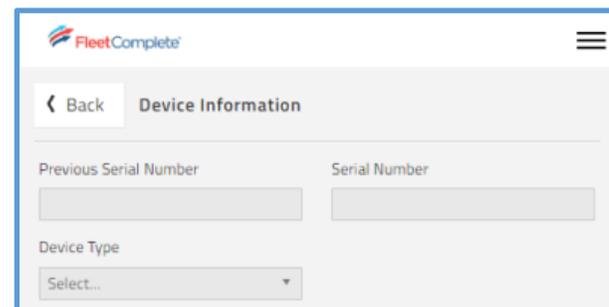
BACK TO WORK ORDER



Replacement (Standard)
New

P/O Number: ADH-WO1-4
Position: 1
Client: AUSTRALIA SALES TEST ACCOUNT
Client Phone: 088-404-3600

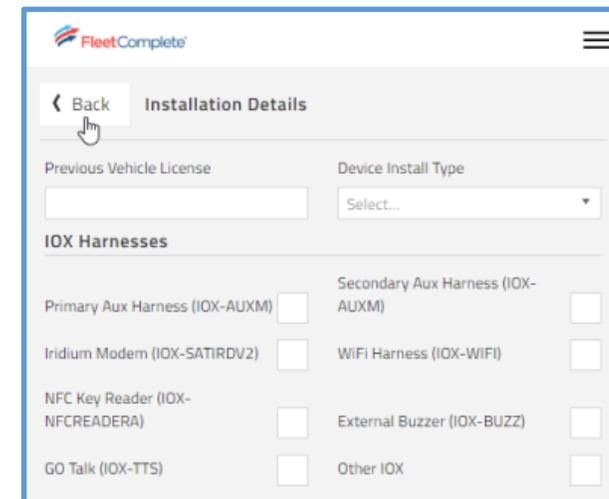
Device Information >
Notes >
Installation Details >
Vehicle Details >
Install Locations >
Photos >



Device Information

Previous Serial Number:
Serial Number:

Device Type:



Installation Details

Previous Vehicle License:
Device Install Type:

IOX Harnesses

Primary Aux Harness (IOX-AUXM) Secondary Aux Harness (IOX-AUXM)
Iridium Modem (IOX-SATIRDV2) WiFi Harness (IOX-WIFI)
NFC Key Reader (IOX-NFCREADERA) External Buzzer (IOX-BUZZ)
GO Talk (IOX-TTS) Other IOX

What fields and Tabs are visible will change depending on the type of install assigned.

At any time you can still call the Fleet Complete Helpdesk on **1300 653 395 option 2** to complete QAs manually. They will continue to operate Monday to Friday 7am to 6pm Adelaide time.

If you need any help with the App reach out to Sales Fulfilment on **1300 653 395 option 5** or SalesFulfilment@fleetcomplete.com.au