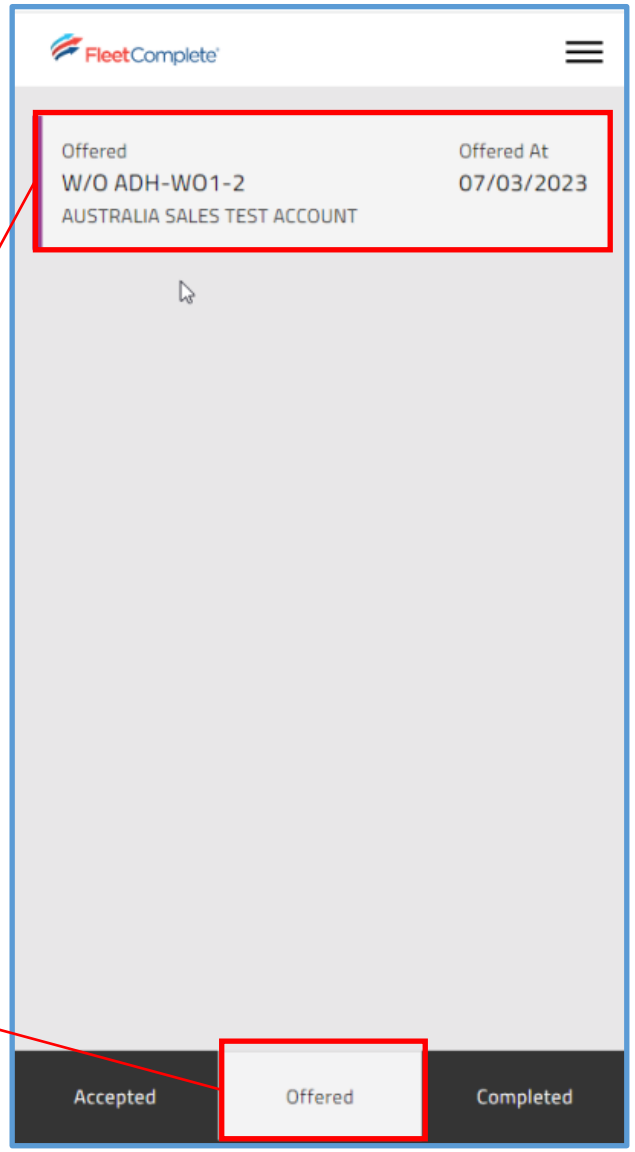
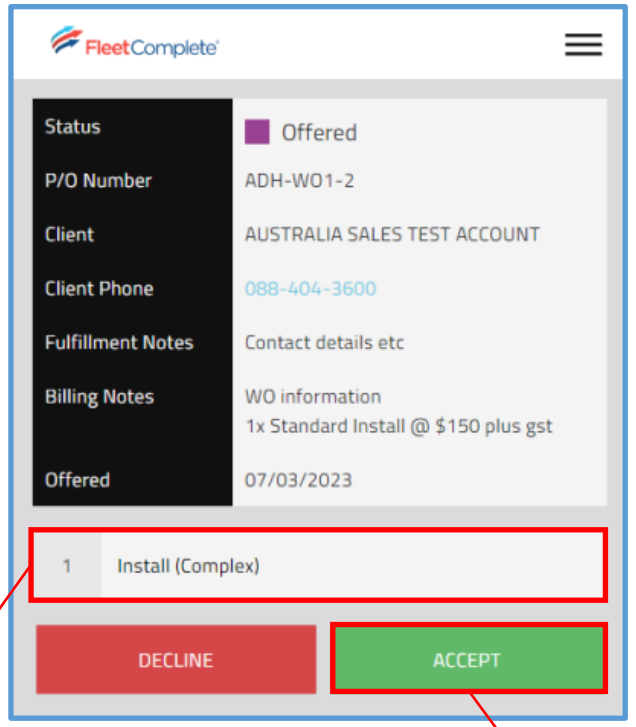
FC Installer Portal

Log In using your email address and the password provided to you by Fleet Complete.



From this page you will be able to see all the work you have been offered, accepted or completed.

Choose “Offered” at the bottom of the screen to see all the work orders offered to you



Select the Work Order to see the work

Press “Accept” to accept the work or “Decline” to reject it.

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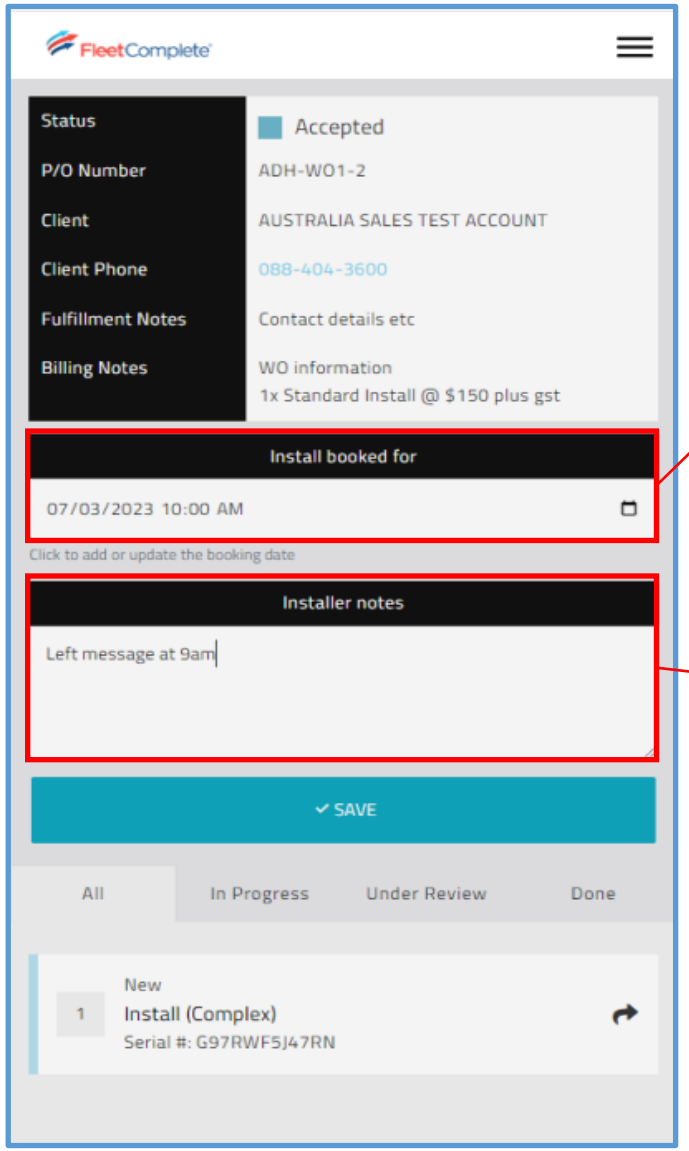
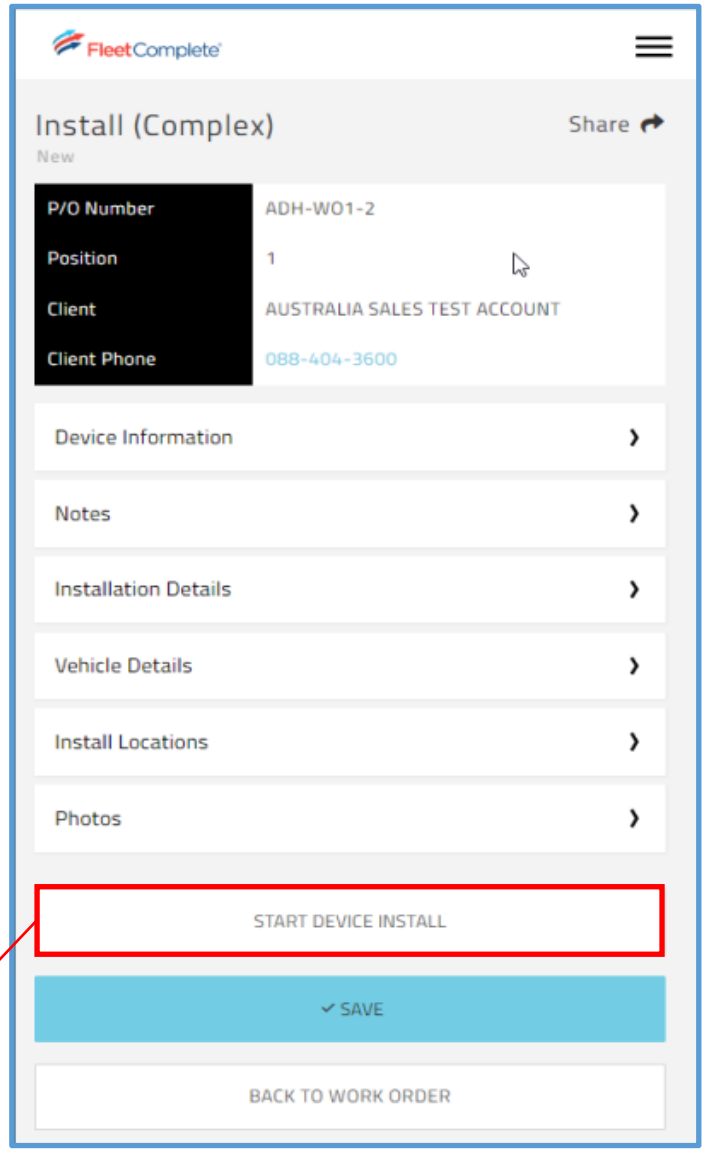


Update the Date and Time once the job has been scheduled with the customer.

Add any information. You can make a note of every attempt you make to get in touch with the customer, this will update to the Fleet Complete view also.

When you are ready to begin the install press “Start Device Install”.



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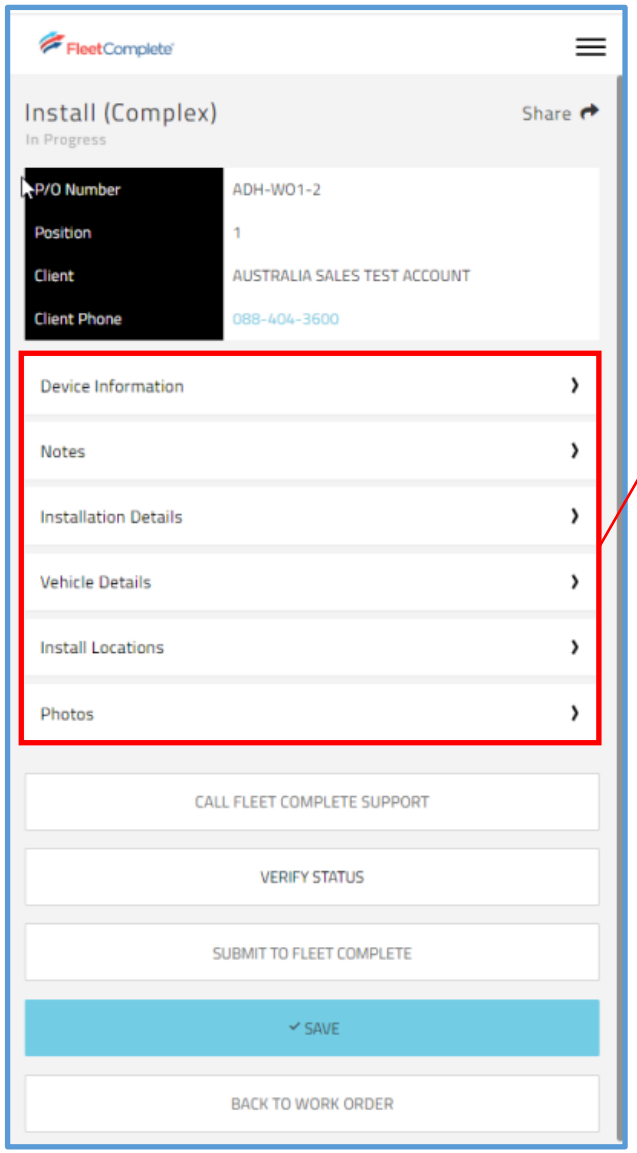


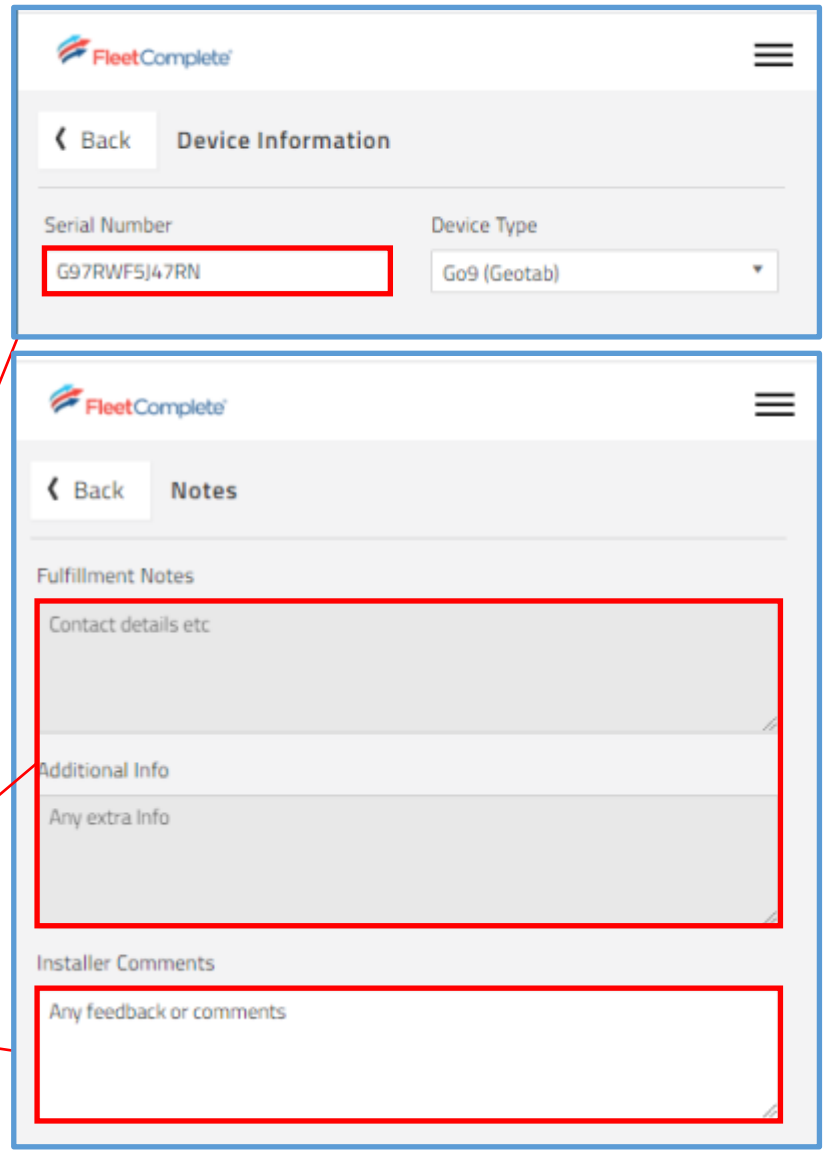
Fleet Complete will prefill as much information as possible to minimise the amount of data entry you need to do.

Work your way though the menu options (in any order).

Select the Device Type and enter the serial

Information Fleet Complete is sharing about the work

Add any comments



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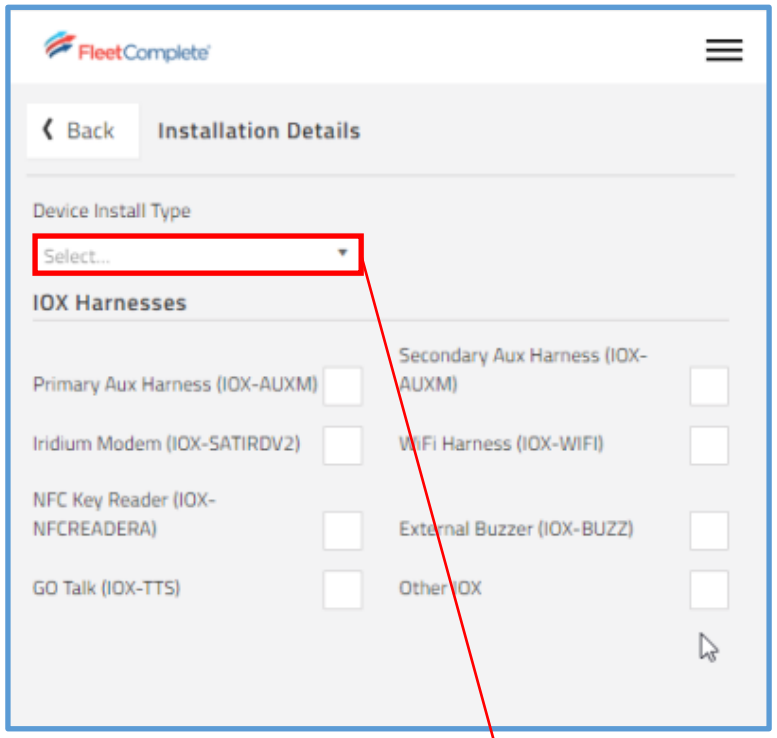
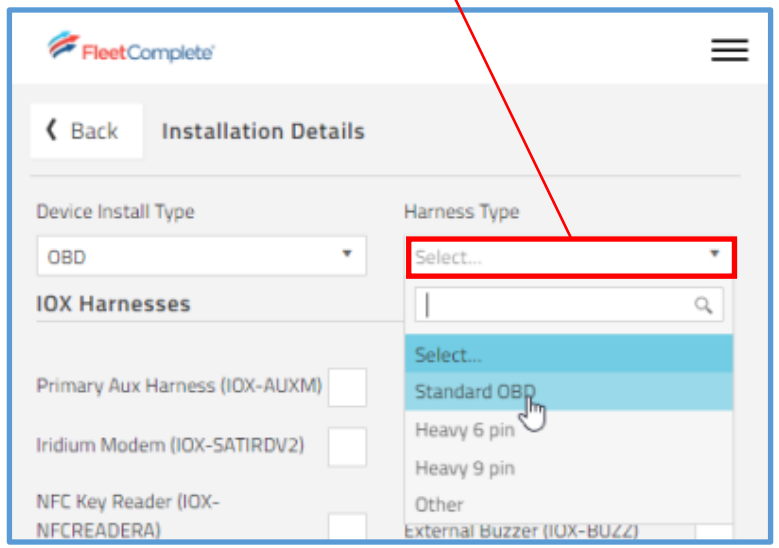
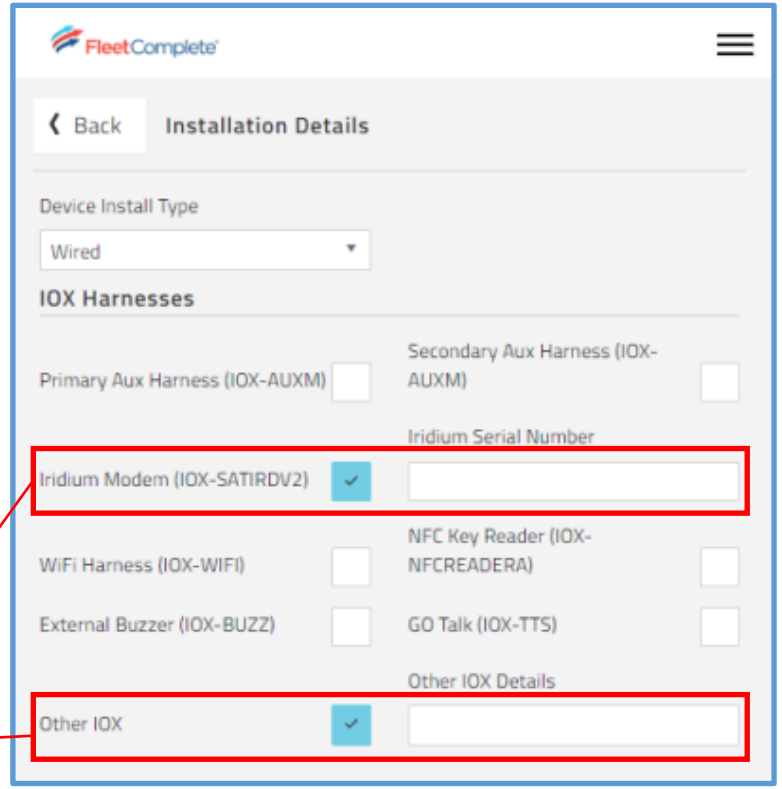


Select the type of harness being used

If you select OBD a dropdbox will appear. If you choose other a freetext field will appear.





If you select an Irdidium device or "Other IOX" additional fields to be filled in will appear.

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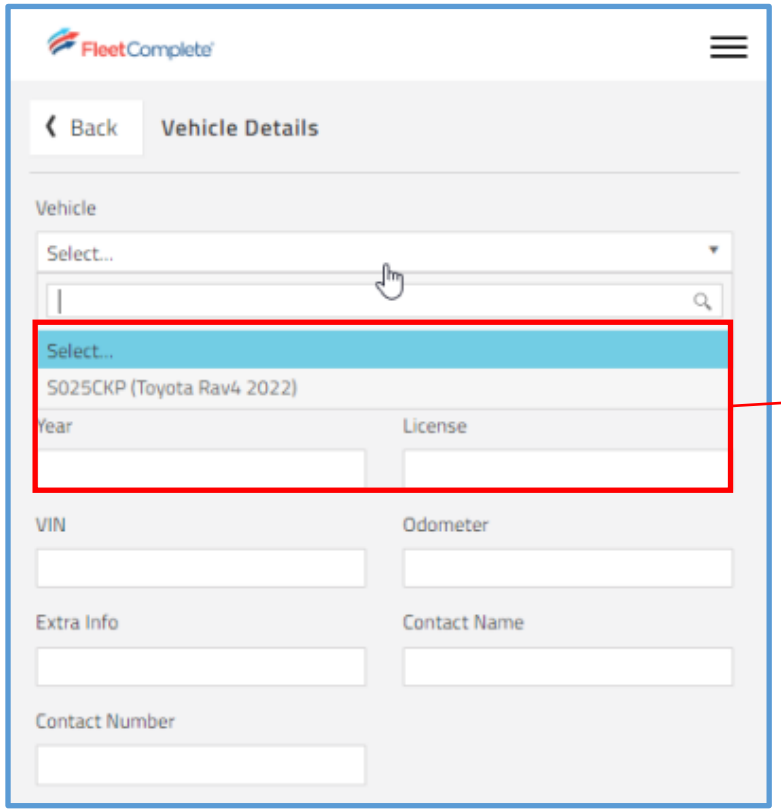
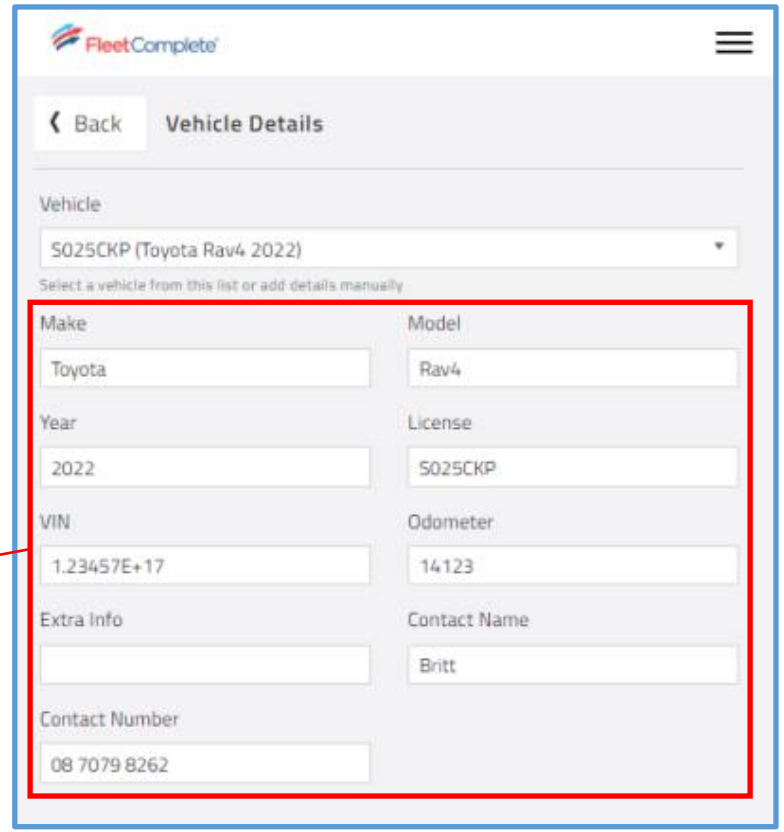


Depending on how much information we have before we may upload a list of vehicles for you to choose from the dropdown box

Otherwise fill in the fields wih the usual information. If what has been prefilled is wrong you can still make changes.



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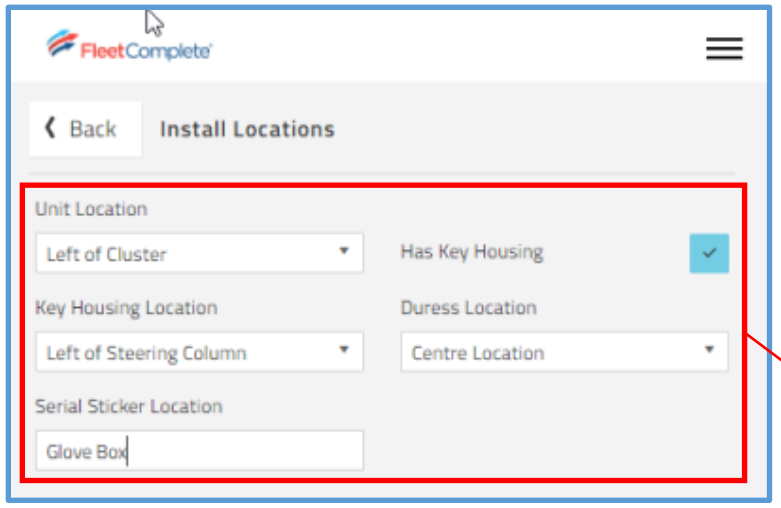
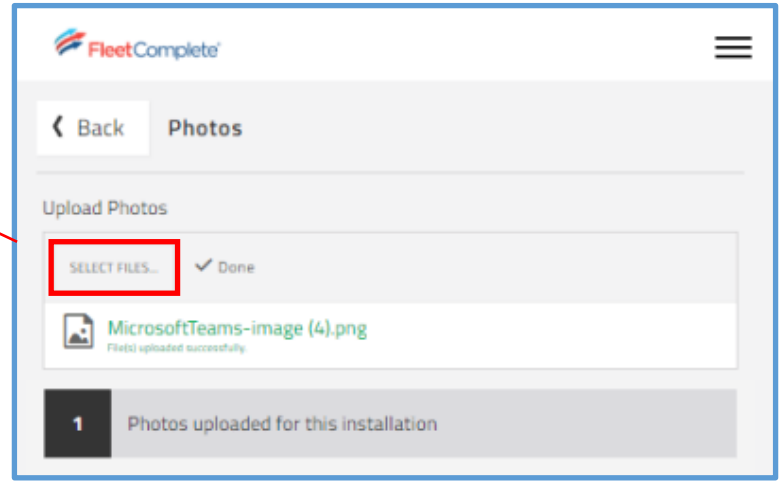


Select the location of the device, any NFC Readers, Duress Buttons and Device Serial Sticker.

Fields will appear depending on what has been selected.

Add any photos, a close up of the install you have finished and a wide shot to show the location. You can also upload photos of devices that you are removing, evidence of tampering or damage that has occured.



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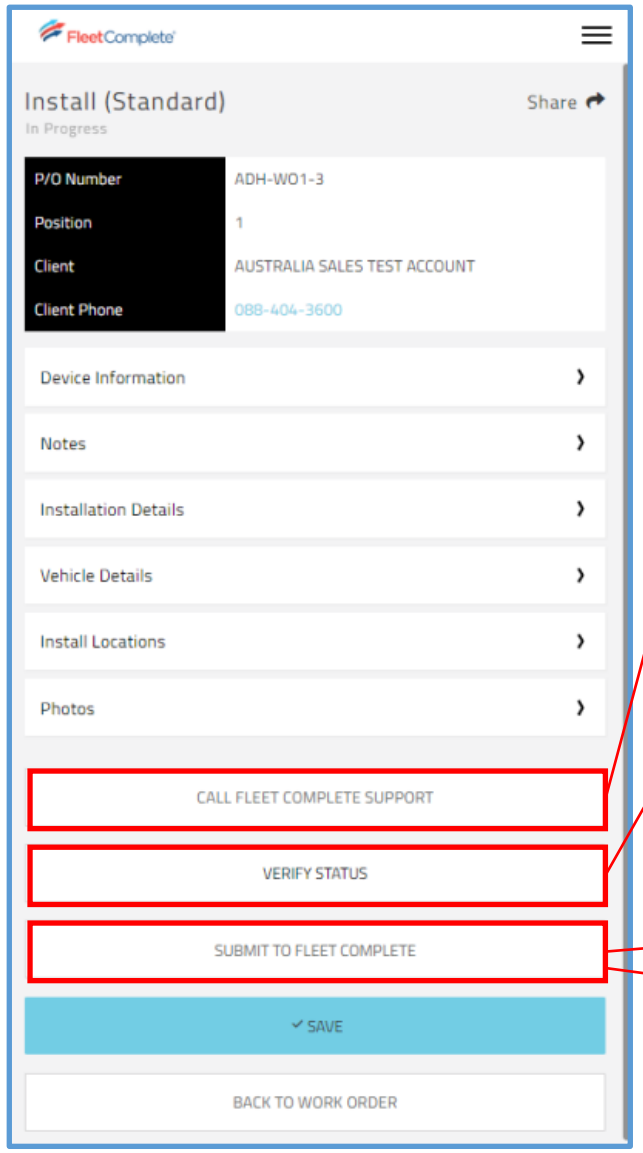
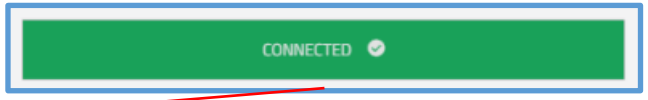
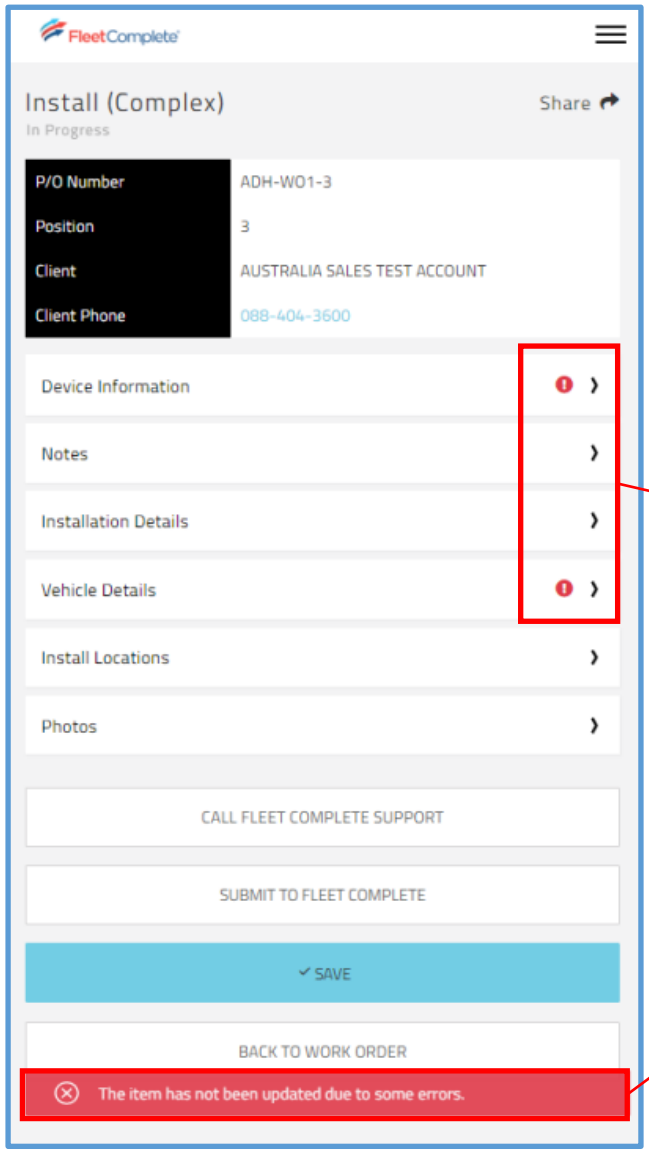


For all installs other than Standard Go9 you still need to call Fleet Complete. The Helpdesk will be able to see all the information that has been entered.

If it is a Standard Go9 install you can just use the " Verify Status" Button.



When the button turns green you can hit "Submit to Fleet Complete" and you are done.



If you get an error there will be icons to mark which tabs are missing information. Go back and add the information and try again.

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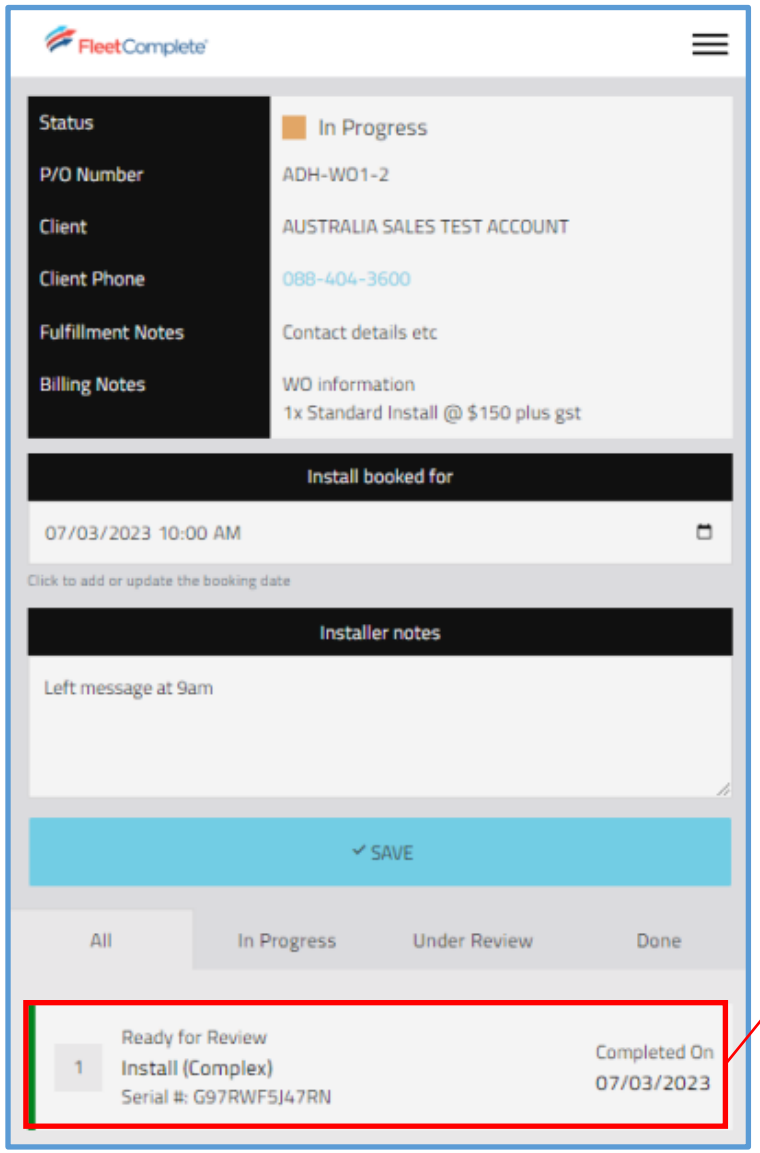
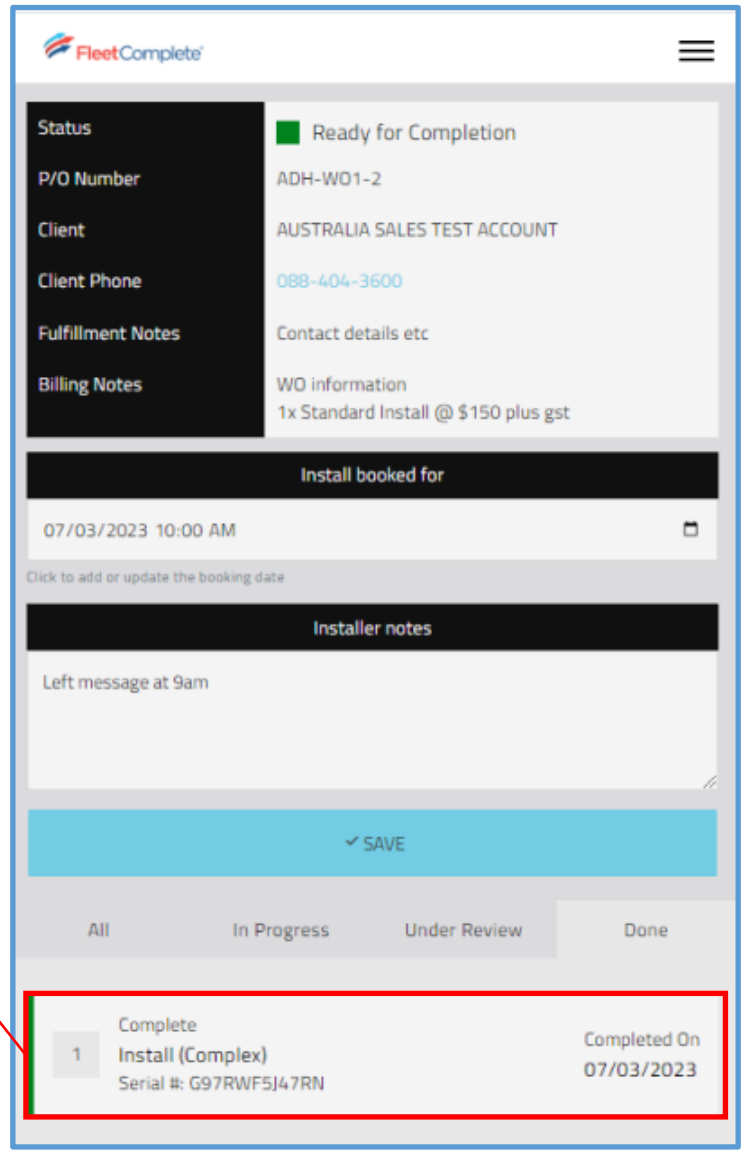


Once you have submitted, the Install will show as “Ready for Review“ until Fleet Complete have verified the Install. Then it will change to “Complete“.



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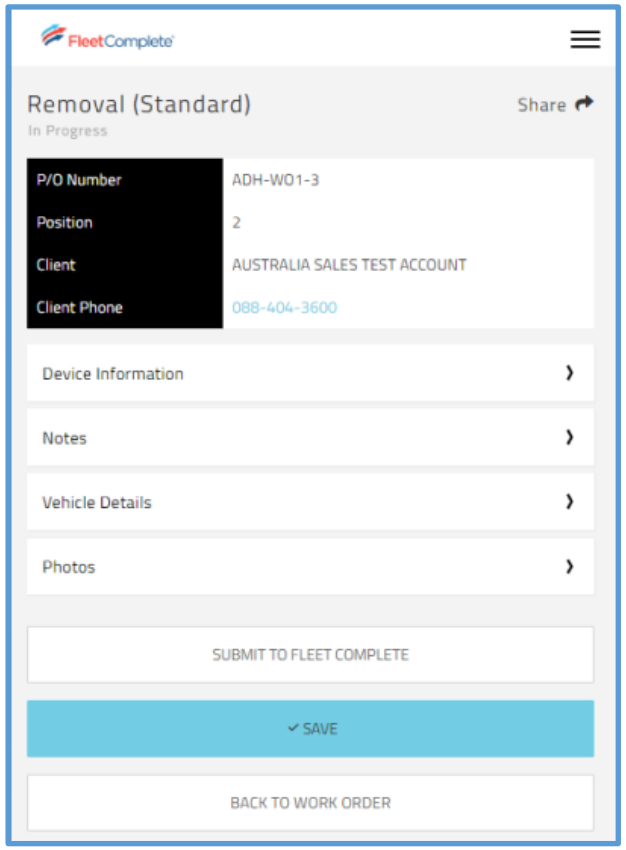

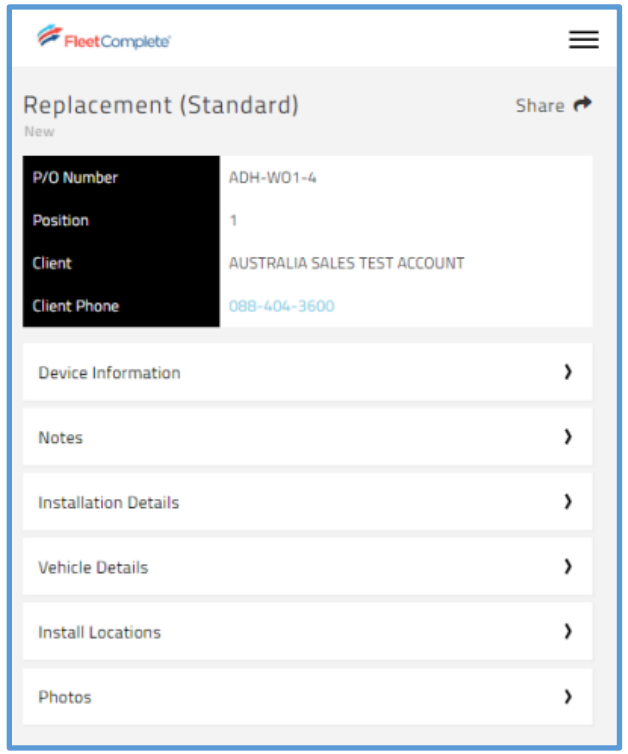

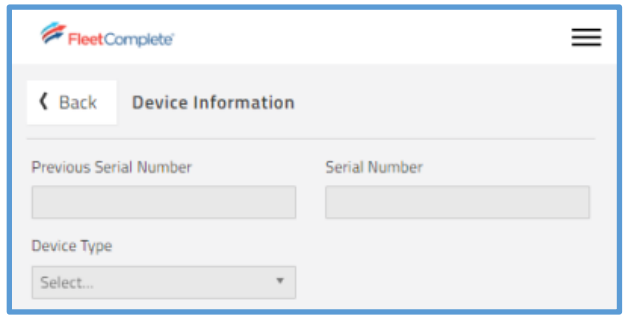

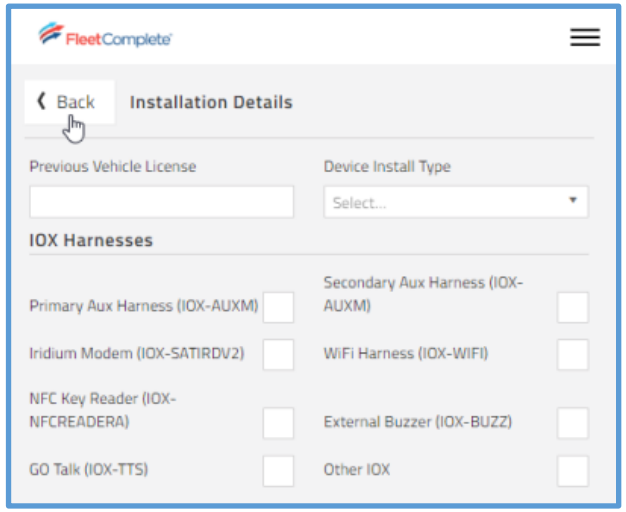

What fields and Tabs are visible will change depending on the type of install assigned.

At any time you can still call the Fleet Complete Helpdesk on **1300 653 395 option 2** to complete QAs manually. They will continue to operate Monday to Friday 7am to 6pm Adelaide time.

If you need any help with the App reach out to Sales Fulfilment on **1300 653 395 option 5** or SalesFulfilment@fleetcomplete.com.au